



Participant's Details	Name	
	Participant's Contact No.	
	Address	

EASY READ COMPLAINTS

HOW TO FILE A COMPLAINT OR GIVE FEEDBACK?



Liberator

A Prentke Romich Company **EASY READ**

COMPLAINTS



This document is to help you **Complain** or give us **Feedback**.



It is okay to complain if you are not happy. Tell us when you are upset about:

- Your supports
- Workers
- Liberator



Liberator

A Prentke Romich Company **EASY READ**

COMPLAINTS



You can talk to **Liberator** on:

(08) 8211 7766



You can ask someone **you trust** to help you complain.



You can ask an **Advocate** to help you.

An **Advocate** is someone who speaks up for you if you cannot speak up for yourself.



Liberator

A Prentke Romich Company **EASY READ**

COMPLAINTS



Not sure who to help you.

Talk to **Nigel Duckett** who will help you find someone: mobile: 0430575241 or by email nigel@liberator.net.au



We will try to **fix** your problem.

We will **talk** to you about your problem.



Shh!!

We will keep anything you say **private**.

Liberator Pty Ltd, 265, Gilbert Street, Adelaide, SA 5000

Tel 08 8211 7766 Fax 08 8211 7733

info@liberator.net.au www.liberator.net.au



Liberator

A Prentke Romich Company **EASY READ**

COMPLAINTS



Not Happy?

You can tell:

NDIS Commission

1800 03 55 44 (This is a free call from landlines)

Or online [here](#)