



Accent[®]1000



Getting Started

Applies to Accent 1000 Models with
Serial Numbers 10000AC10 and Higher



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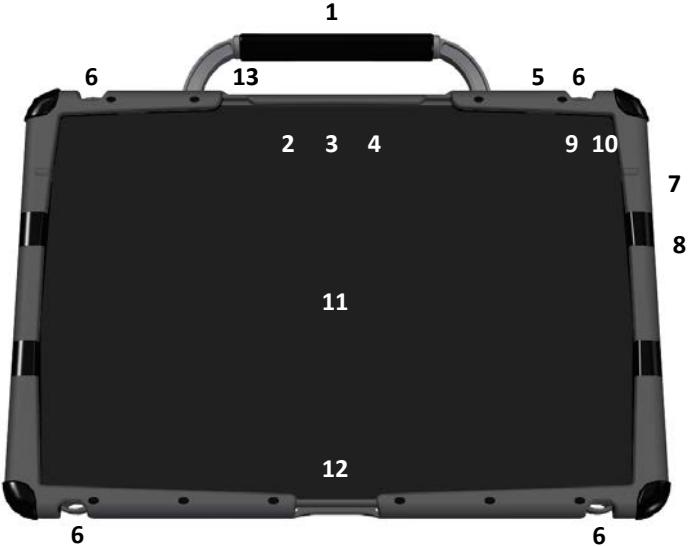
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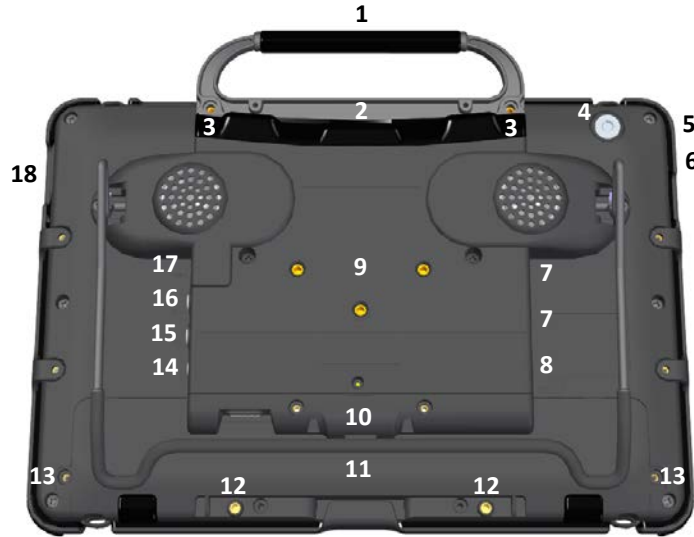
Overview of Features

Front View



1	Handle	8	Microphone
2	Light sensor	9	Battery/charging LED
3	Camera indicator	10	Power LED
4	Front camera	11	Display screen
5	Power button	12	Tools key
6	Carry strap holders	13	Microphone
7	Volume button		

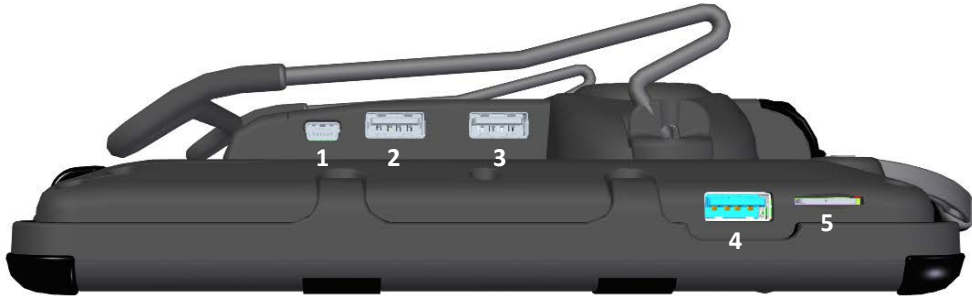
Back View



1	Handle	10	USB 2.0 port for NuEye® module
2	Mini USB connector for NuPoint® head tracker	11	Replaceable battery (under cover)
3	Attachment point for handle or NuPoint head tracker	12	Attachment points for NuEye module
4	Rear camera	13	Battery cover screws
5	SD card slot	14	Headphone jack
6	USB 3.0 port	15	Switch jack B *
7	USB 2.0 ports	16	Switch jack A *
8	External computer access mini port	17	Charging port
9	QRM mounting plate location (plate optional)	18	HDMI port

* If you use a switch or switches for access to your device, plug them into switch jacks A and B. To use a joystick, you will need a Y-adaptor. If you have a joystick plugged in and it does not respond normally, reverse the way it is plugged in (plug switch A into jack B, switch B into jack A).

Left Side View



1	External computer access mini port	4	USB 3.0 port *
2	USB 2.0 port **	5	SD card slot
3	USB 2.0 port **		

* The USB 3.0 port supports USB 3.0, USB 2.0, and USB 1.0 accessories.

** The USB 2.0 ports support USB 2.0 and USB 1.0 accessories.

Right Side View



1	Charging port	4	Headphone jack
2	Switch jack A *	5	HDMI port
3	Switch jack B *		

* If you use a switch or switches for access to your device, plug them into switch jacks A and B. To use a joystick, you will need a Y-adaptor. If you have a joystick plugged in and it does not respond normally, reverse the way it is plugged in (plug switch A into jack B, switch B into jack A).

Positioning the Wire Stand

The stand provides two viewing positions. When latched against the back of the device, the stand provides a slight angle for viewing the screen when the device is sitting on a flat surface.

When you need an additional angle, extend the legs of the stand away from the back of the device by doing the following:

1. Place the device face-down on a flat surface.
2. Rotate the stand away from the back of the device.
3. Allow the stand to latch in the fully extended position.



Stand latched against the back of the device



Stand latched in the fully extended position

Removing the Wire Stand

If you do not want to use the stand, you can remove it from the back of the device. You can reattach it at any time.

1. Place the device face-down on a flat surface.
2. Remove the screws from the holders at the top of each of the stand's legs.



3. Pull the holders free and put the holders and screws in a safe place in case you need to use them later. Alternatively, you can reinsert the screws in the holes in the device.



Loose holders and screws could be a choking hazard.

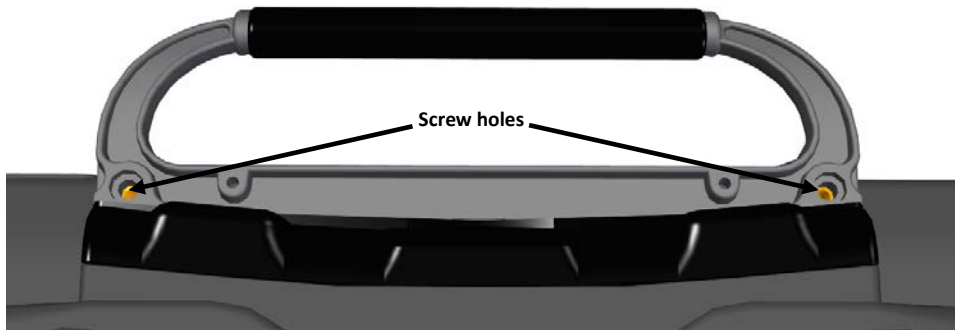
4. Spread the legs apart to pull them out of the holes in the back of device.
5. Pull the stand free and put it in a safe place in case you need to use it later.

Important! If you reattach the stand, be sure to secure the legs with the holders to prevent someone from pulling it loose accidentally.

Removing or Reattaching the Handle

To remove the handle from the device:

1. Using a Phillips screwdriver, remove the two screws that hold the handle in place.



2. Pull the handle away from the device.
3. If you are not going to mount a NuPoint module, it is important to attach the port cover to protect the mini USB connector. See “Attaching or Removing the Port Cover”.

To reattach the handle:

Remove the port cover or NuPoint module, line up the holes in the handle with the holes on the back of the device, and insert the two screws.

Attaching or Removing the Port Cover

If you removed the handle and are not going to mount a NuPoint module, it is important to attach the port cover to protect the Mini USB Connector on the top of the device.

To attach the port cover to the device:

1. Line up the holes in the cover with the holes on the back of the device.



2. Insert the two screws that previously secured the handle and tighten them using a Phillips screwdriver.

To remove the port cover:

Remove the two screws that hold the port cover in place. Use the screws to mount a NuPoint module or to reattach the handle.

Note: Store the port cover where you can find it if you need to use it again.



Removing the Device Frame

Your device came with a frame mounted on it. If you need to remove the frame, follow these instructions.

1. Using a Phillips screwdriver, remove the six screws that secure the frame to the device—two on the top and two on each side.
2. Grasp one side of the frame and pull it loose from the device.

Important! Store these screws in a safe location in case you later decide to reattach the frame.

 Loose screws could be a choking hazard.



3. Grasp the other side of the frame and pull it loose from the device.
4. Pull the top of the frame loose.
5. Pull the bottom tab loose.



Turning on the Device

1. Press and hold the power button located on the top edge of the device. When you hear a beep, release the button. The green power LED will illuminate. The LED will remain illuminated while the device is on and while the device is in sleep mode.
2. Wait for the NuVoice® software to load. This will take about 45 seconds.
3. *First time only:* Review the NuVoice Software Agreement and select **I Agree**. The Exploration Wizard will load.
4. Once the Exploration Wizard loads, check the battery status level. For details, see “Charging the Battery” on page 11.

Putting the Device to Sleep/Waking the Device

When you finish using the device for the day, put it in sleep mode overnight. This allows Windows® updates to download. To put the device to sleep, do either of the following:

- Quickly press and release the power button *or*
- Select the **Sleep** key in the NuVoice Toolbox

When the device is inactive for a prolonged period, it will go into sleep mode automatically. The green power LED will remain illuminated while the device is in sleep mode. To wake the device, do either of the following:

- Select the **Tools** key on the front of the device *or*
- Quickly press and release the power button

Note: The device may wake up if a NuEye module is attached or if Windows updates are set to install automatically. To preserve the charge overnight, either connect the charger or power off the device. Transporting the device in a carry case may also wake it. In that case, power off the device.

Note: To change power button operation in the NuVoice software, see “Managing Power Settings” in the *Accent 1000 Hardware Manual*. Download the manual from <https://www.prentrom.com/support/accent>.

Restarting the Device

Recommendation: Restart your device once per week if you don’t normally turn it off at night or every few days. When the device won’t be used for more than a couple days or when it will be transported in a carry case, power it off instead (see “Powering Off the Device” below). To restart the device:

1. Select the **Tools** key and then select the **Toolbox** key.
2. Select **Maint Menu** and then select **Power Management**.
3. Select **Restart** and then select **Yes** at the confirmation prompt.

Powering Off the Device


Recommendation: Power off the device when it won’t be used for more than a couple days or when it will be transported in a carry case. If you plan to store it for at least a month, see “Storing Your Device” in the *Accent 1000 Hardware Manual*.

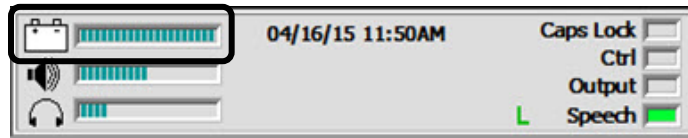
1. Select the **Tools** key.
2. Select the **Shutdown** option.
3. Select **Yes** at the confirmation prompt.

Charging the Battery

Important! Always use the battery charger that came with your device. Any other charger may damage the battery.

How long the battery lasts depends on how you use your device. You may be able to get up to 18 hours of use from one charge, or you may use your device so heavily that a charge only lasts about 10 hours.


Check the battery status next to the battery icon  in the status display area to quickly view the battery's charge level.



Note: You can also check the Maintenance Menu's Battery Menu for battery information.

The time required to fully charge the battery varies depending on the charge level when the charge begins. When the device needs charging, locate the charging port on the back of the device and connect the battery charger.

Charging a Dangerously Low or Dead Battery

To fully charge a dangerously low battery will take about 10 hours. If the battery is totally dead, an additional two hours may be required. Please note that battery status next to the battery icon  in the status display area will not show a charge for the first few hours of charging. A battery that is not fully depleted will require less time to recharge.

Note: If you need to use the device immediately, plug in the battery charger and leave it plugged in while using the device.

Best Practice

Plug in your battery charger every night when you go to bed and any time you see the low battery warning and/or see the low battery LED come on.

If you cannot plug in the charger overnight, it is best to power off the device to conserve battery charge.

The Battery/Charging LED

When the device is on and the charger is NOT plugged into the device:

- The battery/charging LED is not illuminated.
- When the battery has less than 15% (about three hours) of its power remaining, the battery/charging LED will glow red.

When the device is plugged into the charger:

- *If the device is on:* The battery/charging LED will glow yellow. When the device is fully charged, the LED will turn green.
- *If the device is off:* The battery/charging LED will glow yellow. When the device is fully charged, the LED will turn off.

Cleaning and Disinfecting

If your device will only be used by one person, routine cleaning and disinfecting should be sufficient. If, however, more than one person will be using the device, take additional measures to clean and disinfect the device after it has been used by one person before allowing it to be used by another.

Routine Cleaning and Disinfecting

Important! Do not use solvents or abrasives or spray water or cleaner on the screen or case.

Cleaning the Case

Before cleaning the case or the display, turn the device off. Clean the case with a slightly dampened, lint-free cloth. Dry the case thoroughly with another lint-free cloth before turning the device on.

Cleaning the Touch Screen

The touch screen is very sensitive. Fingerprint smears, dust, grime, saliva, etc. will affect its performance. The screen also reacts to raindrops and extremes in temperature (condensation).

To dust the touch screen, use a soft, lint-free cloth. For heavier cleaning, use a slightly dampened, lint-free cloth and then dry the screen with another soft, lint-free cloth.

Cleaning Keyguard Frames, Keyguards, and TouchGuides

All of these accessories can be removed from the case and washed in hot, soapy water. Dry them **thoroughly** before putting them back on the device. The best practice for regular cleaning is to dry accessories by hand, lay them on a dry towel, and let them air dry for about 5 minutes before placing them back on the device.

Disinfecting

To disinfect everything but the display, use a solution of vinegar and water ($\frac{1}{4}$ cup vinegar to 1 cup water). Wipe the case (not the display) using a cloth dampened with this solution.

Wash the Keyguard frame, Keyguard, and TouchGuide separately with the vinegar and water solution. Allow all equipment to air dry. **Do not use vinegar and water on the display!**

What about drooling/saliva?

Any saliva should be wiped up immediately, especially on the touch screen or around any of the connectors. Use a slightly dampened, lint-free cloth to wipe the device.

What about spills, rain, or accidental immersion?

If you spill liquid or any runny substance on your device; if you're caught in a downpour; or if the device is accidentally dropped in liquid, immediately dry the device as thoroughly as possible. Try using the device. If it does not work, call the PRC Service Department and tell them what happened. They may ask you to send in your device for servicing.

Disinfecting a Device and Accessories for Multiple Users

Note: This section applies only when more than one person will be using the same device. In that situation, it's vital to effectively disinfect the device and accessories that have been used by one person before allowing it to be used by another.

First Step: Put on protective gloves

Next Step: Clean the device and accessories

1. Wipe down the device and accessories with disinfectant wipes (Virucidal, Bactericidal, Pseudomonacidal, Tuberculocidal, Fungicidal)—Metrex CaviWipes™. Follow the disinfectant product manufacturer's instructions for *cleaning*.
2. Take a Q-tip with cleaner applied (for example, Windex® or another commercial cleaner) and clean inside all cracks and crevices. You may want to use a toothbrush or similar brush.
3. Blow the device off with an air hose or wipe it dry.

Important! Make sure all soil is removed from the device and accessories. This is vital before proceeding to disinfecting the equipment.

Next Step: Disinfect the device and accessories

1. Wipe down the device and accessories with a new disinfectant wipe (Virucidal, Bactericidal, Pseudomonacidal, Tuberculocidal, Fungicidal)—Metrex CaviWipes. Follow the disinfectant product manufacturer's instructions for *disinfecting*.
2. Make sure to clean inside all cracks and corners, and wipe more than once if necessary to keep the device wet for a minimum of three (3) minutes.
3. Allow the device and accessories to dry.

Final Step: Wipe the touch screen

1. When the device and accessories are dry, wipe down the viewing area (device touch screen, TouchGuide, Keyguard, etc.) with glass cleaner, so the screen doesn't discolor.
2. Allow the equipment to dry.

For complete device information, instructions, and troubleshooting, download the *Accent 1000 Hardware Manual* at www.prentrom.com/support. Select **Device and Accessory Manuals**, select the appropriate device, and select the download you want.

Device Configurations from PRC

Your PRC device shipped with one of four configurations: the Unity® language system, the UNIDAD® bilingual system, the Essence® language system, or the WordPower™ language system. Below are brief descriptions of each configuration as well as places to go for additional information.

For more information, contact your regional consultant by performing a zip code search on our website www.prentrom.com. Click **PRC Advantage**, scroll down, and select **PRC Consultants**. Enter your zip code under the “Find your consultant” box on the right.

The Unity Device Configuration

The Unity configuration gives individuals access to the Unity family of vocabularies: the Unity vocabularies, the LAMP Words for Life® vocabularies, and the CoreScanner™ vocabularies.

Unity language system

The Unity language system is a way to organize language that is unique to PRC. It uses easy-to-understand pictures to represent words and word endings. It starts out at simple cause and effect and grows to adult language. It comes in 4, 8, 15, 28, 36, 45, 60, 84, and 144 locations and has a *1-hit* and *sequenced* version. It can be used with beginning communicators as well as advanced communicators.

For more information, take a variety of free online courses. You will find these courses by going to our website www.prentrom.com and clicking **Education**.

A Unity-configured device ships with Unity vocabularies as the default.

LAMP Words for Life language system

The LAMP Words for Life (WFL) language system is also a way to organize language which is unique to PRC. Its foundations are in the Unity language system, so you are going to see similarities between the two programs. The LAMP WFL language system was authored for people with autism, but it can be used by individuals with other disabilities. It is typically used in conjunction with the LAMP approach. It comes in 84 locations and has a *1-hit*, *transition*, and *full* version. It can be used with beginning communicators as well as advanced communicators.

For more information, take a variety of free online courses. You will find these courses by going to our website www.prentrom.com and clicking **Education**.

To learn more about the LAMP approach, visit The Center for AAC and Autism www.aacandautism.com

To load the LAMP WFL language system, do the following:

1. Select the **Tools** key, select the **Toolbox** key, and then select **User Area Menu**.
2. Select **Replace User Area** and then select the vocabulary you want to replace.
3. Select **Pre-defined Vocabularies, English**, and **LAMP Words for Life**. Then select the specific vocabulary you want.
4. Select **Yes** to confirm the replacement.
5. On the keyboard page, type **replace** and select **OK**.
6. When the question “Switch to this User Area now?” appears, answer **Yes** or **No**.
7. Select **OK** twice to return to the vocabulary screen.
8. If you want to load all three LAMP WFL vocabularies, follow these same steps, selecting a different user area for each.

CoreScanner language system

The CoreScanner language system is a progressive vocabulary program specifically designed for individuals with physical disabilities, who best access a communication device through the use of a switch. The CoreScanner design is based on the foundations of the Unity language system and the LAMP approach that have proven effective for so many people, and on the following principles: motor planning, single words, robust core vocabulary, and frequency of use. It is never too late for anyone to begin to use CoreScanner vocabularies. However, it is also true that language development begins in infancy and progresses in a relatively predictable way. It is therefore never too early to begin to learn to communicate. The CoreScanner language system seeks to provide access to a progressive and fundamentally sound language application for the earliest language learners.

For more information, take a variety of free online courses. You will find these courses by going to our website www.prentrom.com and clicking **Education**.

To configure the entire device to the CoreScanner program, do the following:

1. Select the **Tools** key, select the **Toolbox** key, and then select **Maint Menu**.
2. Select **Change Product Configuration**.
3. Select **CoreScanner**. All six user areas will be replaced with CoreScanner.
4. Select **Yes** to confirm the replacement.
5. Select **OK** twice to return to the vocabulary screen.

The UNIDAD Bilingual Device Configuration

The UNIDAD bilingual configuration ships with Spanish/English versions of Unity (the UNIDAD language system) and the LAMP Words for Life language system (LAMP Words for Life Spanish/English vocabularies). It is intended for monolingual Spanish speakers or bilingual Spanish/English speakers. The UNIDAD language system contains six vocabularies, three in English and three in Spanish. It comes in 36, 60 (coming soon), and 84 locations. The LAMP Words for Life Spanish/English vocabularies are available in two versions: 84 1-hit and 84 Full. An individual can easily navigate from English to Spanish with the click of a key in either the UNIDAD vocabularies or LAMP Words for Life Spanish/English vocabularies.

A UNIDAD-configured device ships with UNIDAD software and LAMP Words for Life Spanish/English vocabularies as the default. When purchased as an add-on to a Unity-configured device, UNIDAD vocabularies and settings can be loaded as a product configuration. To configure the device for UNIDAD vocabularies, follow steps 1-5 under “CoreScanner” above, substituting **UNIDAD** for **CoreScanner** in step 3.

The Essence Device Configuration

The Essence configuration is a popular alphabet-based program designed for literate users, including adults with ALS. It uses a combination of spelling, word completion, next word prediction, abbreviation expansion, and quick messages to express novel thoughts and routine communication. Literate individuals quickly learn to communicate with this alphabet-based program.

For more information, visit www.prentrom.com/essence.

An Essence-configured device ships with Essence vocabularies as the default. When purchased as an add-on to a Unity-configured device, Essence vocabularies and settings can be loaded as a product configuration. To configure the device for the Essence language system, follows steps 1-5 under “CoreScanner” above, substituting **Essence** for **CoreScanner** in step 3.

The WordPower Device Configuration



The WordPower language system is uniquely designed by Inman Innovations. The WordPower configuration has two versions, WordPower and Picture WordPower. The WordPower vocabularies are word-based and give individuals access to a keyboard, word prediction, and core vocabulary. The Picture WordPower vocabularies are similar, but provide more picture support. They come in 45, 60, 84, and 144 locations. Versions are available with and without a keyboard on the home screen. For more information, visit <http://www.inmaninnovations.com/>.

A WordPower-configured device ships with WordPower vocabularies as the default. When purchased as an add-on to a Unity-configured device, WordPower vocabularies and settings can be loaded as a product configuration. To configure the device for the WordPower language system, follow steps 1-5 under “CoreScanner” above, substituting **WordPower** for **CoreScanner** in step 3.

Using the Exploration Wizard

1. Use the Wizard to select one of the vocabulary options or the Target Practice exercise or Picture Test exercise.
2. If the vocabulary you want does not appear on the Wizard, follow the steps under “Changing the Vocabulary” or “Replacing the Vocabulary” below.
3. To return to the Wizard from a vocabulary screen, follow the steps under “Changing the Vocabulary” below.

Accessing the Toolbox

The Toolbox is the area where you can make changes to the device. Access the Toolbox by selecting the **Tools** key  and then select the **Toolbox** key  from the pop-up menu. As an alternative, you can select the **Tools** key twice.

Changing the Vocabulary

Follow these steps to switch from one available vocabulary to another.

1. Select the **Tools** key and then select the **Toolbox** key.
2. Select **User Area Menu**.
3. Select **Switch User Area**. Then select the vocabulary you want and wait for it to load.
4. Select **OK** twice to return to the vocabulary screen.

Note: If the vocabulary you want is not available in the Switch User Area, see the next section, “Replacing the Vocabulary”.

Replacing the Vocabulary

Follow these steps only if you want to completely replace one vocabulary on your device with another.

1. Select the **Tools** key, select the **Toolbox** key, and then select **User Area Menu**.
2. Select **Replace User Area** and then select the vocabulary you want to replace.
3. Select the vocabulary folder. Then select the specific vocabulary you want.
4. Select **Yes** in the yellow message box to continue.
5. On the keyboard page, type **replace** and select **OK**.
6. In the User Area Menu, select **Switch User Area**. Then select the new vocabulary.
7. Select **OK** twice to return to the vocabulary screen.

Changing the Voice

1. Select the **Tools** key and then select the **Toolbox** key.
2. Select **Speech Menu**.
3. Select **Change Voice** and then the voice you want.
4. Use the **Test Speech** button to hear the selected settings.
5. Select **OK** twice to return to the vocabulary screen.

Turning Speech On or Off

1. Select the **Tools** key and then select the **Toolbox** key.
2. Press the **Speech On/Off** key in the Toolbox. When speech is turned on, the Speech indicator in the status area will turn green (Classic skin option) or the Speech bubble will be displayed (Skin 1 or Skin 2).

Adjusting the Volume



To prevent possible hearing damage, do not listen to earphones at high volume levels for long periods.

To adjust the volume using the volume buttons:

To increase the volume, press the + button. To decrease the volume, press the – button.

To adjust the volume in the software:

1. Select the **Tools** key and then select the **Toolbox** key.
2. Select the **Speaker Volume Up** key or **Speaker Volume Down** key.
3. Select **OK** to return to the vocabulary screen.

Correcting the Pronunciation of a Word

To “teach” your device to pronounce a word correctly:

1. Select the **Tools** key and then select the **Toolbox** key.
2. Select **Pronunciation Dictionary**.
3. Choose either **Main Voice** or **Prompt Voice**. The Manage Pronunciations screen will be displayed.
4. Select **Add Pronunciation**.
5. Enter the correct spelling of the word and select **OK**.
6. Enter the phonetic spelling of the word.
7. To test the pronunciation immediately, select the message window. If the pronunciation is not correct, change it and test again. When the pronunciation is correct, select **OK**. The word will be listed on the Manage Pronunciations screen.

Note: You can test the pronunciation of any word listed on the Manage Pronunciations screen by selecting **Test Pronunciation**.

8. Select **OK** to exit the Manage Pronunciations screen.

Changing the Access Method

To change the method you use to control your device:

1. Select the **Tools** key and then select the **Toolbox** key.
2. Select **Access Method Menu** and then select **Choose Different Access Method**.
3. Select **Touch**, **1 Switch**, **2 Switch**, **Headpointing/Joystick**, or **Eyegaze**. The Access Method Menu will show the method you selected.
4. From the Access Method Menu, change the access method settings as necessary.

Accessing the Setup Key

1. Select the **Tools** key.
2. From the slide-out menu, select **Setup Key**.
3. Select the key you want to customize.

Customizing a Key

1. Be looking at the key you want to customize. Select the **Tools** key and then select **Setup Key**.
2. Select the key and select **Change Icon**. Do either of the following:
 - To use an image available on the device:* Select **Spell Icon to Find**, spell what you are looking for, and select **OK**. Touch the icon you want or select an icon category and browse to the icon you want.
 - To use your own photo:* Plug a USB flash drive that has the photo you want into the device. Select **Import Icon**. If the content of the flash drive is showing, touch the photo you want to import. If not, select **Up Folder** to navigate to the flash drive, and then touch the photo. Select **OK**, select **OK** again, and then select **Cancel**. The photo will be placed on the key and in the imports folder of the icon dictionary.
3. Check to see if the “text to speak” is correct. If not, select **Spell Message or Define Key Function** to type text that will appear in the display. Be sure to put a *space* after the last character. Select **OK**.
4. Check to see if the key label is correct. If it isn’t, select **Change Label** and then select **OK**.
5. Select **OK** or **Choose Next Key to Define**.

Taking Your Own Photo to Use on a Key

The front and rear cameras allow you to take pictures to use as icons and visual scenes. These icons and scenes help personalize an individual’s communication. For example, a picture of the individual’s mom could be used as an icon on a “Mom” key. (See “Customizing a Key” above.) This would help the individual specify his or her mom, as distinguished from moms in general.

1. Select the **Tools** key and then select the **Toolbox** key.
2. Select **Camera Menu**.
3. Frame the picture in the view finder. Select **Take Picture**.
4. Select **Save as Icon**.
5. Select **Rename Icon**, select **Clear Display**, type a name, and select **OK**.
6. Select **OK** again. The photo will automatically be placed in the Imports folder.
 - Note:* When changing an icon, your photos will be in the category called Imports.
7. Select **OK** and then select **Go to Home**.

Disabling and Enabling the Toolbox

When you disable the Toolbox, you can still use your vocabulary to speak, but the Tools key will not take you from Core or your Home page to the Toolbox without entering a password.

To Disable the Toolbox

1. Select the **Tools** key and then select the **Toolbox** key.
2. Select **Maint Menu**.
3. Select **Disable Toolbox**. Under “Toolbox”, select **Disable**. The first time you disable the Toolbox, you must enter a password. Type a password and select **OK**.

Important! Remember your password. You’ll need it when you want to re-enable the Toolbox. This password will remain in effect the next time you disable the Toolbox.

4. Select **OK** and select **OK** again.

To Enable the Toolbox

1. Select the **Tools** key.
2. Enter your password and select **OK**.
3. Select the **Toolbox** key.
4. Select **Maint Menu**.
5. Select **Disable Toolbox**. Under “Toolbox”, select **Enable**.
6. Select **OK** and select **OK** again.

Backing up Your Vocabularies

1. Insert your flash drive into the USB port on the back of the device.
2. Select the **Tools** key and then select the **Toolbox** key.
3. Select **Transfer Memory Menu**.
4. Select **Save One User Area** and touch the user area you want to back up or select **Save Entire Device Contents**.
5. Make sure the pre-set folder is a USB drive. If so, select **OK**. Type the file name and date (xx-xx-xx).
6. Select **OK** and wait for the information to be transferred. When the transfer is complete, select **OK**.

Updating the NuVoice Software via a Wi-Fi Connection

Recommendation: Install NuVoice updates as soon as they are available.

To perform this type of update, your device must be connected to a Wi-Fi network.

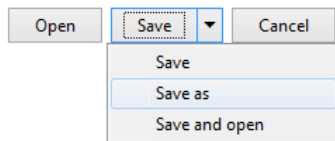
Note: If you have a dedicated device, a Wi-Fi connection will allow you to update your NuVoice software via the Internet, but will not provide access to the Internet or an Internet browser.

1. Select the **Tools** key and then select the **Toolbox** key.
2. Select **Maint Menu** and then select **Software Update Menu**.
3. Select **Internet Update** and follow the on-screen prompts.

Updating the NuVoice Software via USB Flash Drive

Recommendation: Install NuVoice updates as soon as they are available.

1. Insert your USB flash drive into the computer to which you will download the software update.
2. Go to <https://www.prentrom.com/support/accent>.
3. Under “Featured Downloads” select **Download: USB Flashdrive Software Update**.
4. Under “Accent USB Flashdrive Software Update”, click **Download**.
5. At the “Do you want to open or save” prompt, click the arrow to the right of “Save”, select **Save As**, and save the file to your computer’s desktop.



6. Turn on your device and plug in the battery charger.
7. Copy the downloaded file from your computer’s desktop to your USB flash drive.
8. Remove the USB flash drive from your computer and insert it into your device.
9. On the device, go to the Toolbox and select **Maint Menu**.
10. Select **Software Update Menu**, select **USB Update**, and follow the on-screen prompts.
11. When the update process is finished, remove the USB flash drive from your device.

Note: Once your device is running the updated software, you can unplug the battery charger.

Finding Additional Information

For complete device information, instructions, and troubleshooting, download the *Accent 1000 Hardware Manual* from <https://www.prentrom.com/support/accent>.

Appendix A: Safety and Compliance Information

Electronic Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning! Changes or modifications to this product not expressly approved by Prentke Romich Company could exceed FCC limits and negate your authority to use this product.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations. Cet appareil numérique de la classe B respect toutes les exigences du Règlement sur le matériel brouiller du Canada.

Connectivity of Peripheral Ports

External equipment intended for connection to signal input, signal output, or other connectors comply with the applicable standards of the IEC 60601 series. In addition, all such combinations—systems—comply with the IEC 60601-1 safety requirements for medical electrical systems. Any person who connects external equipment to signal input, signal output, or other connectors has formed a system and is therefore responsible for the system to comply with the requirements of IEC 60601-1. If in doubt, contact a qualified technician or your local representative.

Warnings

- This device is not intended to be an emergency call device or sole communication aid.
- Do not attempt to service or maintain the device while it is in use. Disconnect the charger and turn off the device before cleaning or disinfecting the device.
- When operating this device in a medical environment, do not use with any product that is not medically approved. Follow all rules for appropriate cell phone and wireless device use.
- Do not use accessories, detachable parts, or materials not described in this manual.
- Do not use this device close to sources of RF/RFID radiation or you may encounter interference. Move away, if possible, from the source of the interference.
- Any mounts used, including switch mounts, should be fitted by a qualified person. Failure to install the mounting system according to the manufacturer's instructions may result in an injury to the user. Be certain that the user's view is not obstructed by the mounting.
- Analysis of positioning by a qualified person is required to prevent repetitive stress injuries to the user.
- Cords and straps are potential entanglement/strangulation hazards. Please consider this prior to placing these items with device users.
- Small parts could present a choking or other hazard.
- Excessive volume or sound pressure level when using earphones or headphones can cause hearing loss over extended periods of time.

- Do not use the device if the screen is cracked or broken.
- Do not place the device where it is difficult to operate or difficult to disconnect from the charger.

Implantable Medical Devices

A minimum separation of six (6) inches should be maintained between a handheld wireless mobile device and an implantable medical device, such as a pacemaker, implantable cardioverter defibrillator, vagus nerve stimulator, shunt, or stent, to avoid potential magnetic interference with the device. Persons who have such devices:

- Should ALWAYS keep the mobile device a minimum of six (6) inches from their implantable medical device;
- Should not carry the mobile device in a breast pocket;
- Should move the mobile device away from themselves immediately if there is any reason to suspect that it is interfering with the implantable medical device;
- Should read and follow the directions from the manufacturer of the implantable medical device. If you have any questions about using your wireless mobile device with an implantable medical device, *consult your health care provider.*

Explanation of Symbols



The device is Federal Communications Commission (FCC)-compliant.



Recycle electronic equipment. Do not throw the device in the trash.



The device conforms to European Union health, safety, and environmental standards.



The entire device, excluding the adapter and signal input/output ports, is a type BF applied part. "Applied part" refers to the part of the device with which the user comes into physical contact when using it for its intended function.



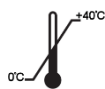
The device emits generally elevated, potentially hazardous, levels of non-ionizing electromagnetic radiation.



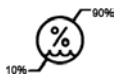
Attention! Read all warnings and precautions in the instruction manual.



Keep dry. The device needs to be protected from moisture.



The range of temperatures to which the device can be exposed while in use is 0° to 40°C or 32° to 104°F. While in storage or during transport, the range of temperatures to which the device can be exposed is -20° to 60°C or -4° to 140°F. See also "Temperature Conditions for Direct Contact" below.



The range of humidity to which the device can be exposed while in use or in storage is 10% to 90%. Atmospheric pressure while in use or in storage is 80 kPa to 106 kPa.



Follow instructions for use. Refer to the instruction manual.



The name and address of the manufacturer of the device.

Charger

The following charger is compatible with the device: Megmeet MANGO60S-18BB-PRC (available from PRC). Only use this charger to charge the device.

Classifications

Protection against electrical shock	Class II / internally powered
Protection against harmful ingress of water	IP52 to front panel and top edge only with the exception of the reset hole and top microphone hole
Mode of operation	Continuous
Type of applied part	BF

Intended Life Span

The intended life span of the device is five or more years.

Intended Operators

The individual using the device to communicate, the individual's communication partner, and/or the person changing device settings, maintaining software files, etc. are the intended operators of the device. The pictures and text in this document will help these operators achieve the intended use of the device.

Specifications

Weight	3.0 lbs. with battery
Dimensions	10.3 in. x 6.95 in. X 1.4 in.
Display	10.1 in. diagonally, screen resolution 1920 x 1200 dpi with LCD IPS
Battery life	Ranges from 8 to 10 hours depending on individual usage and power settings
Storage/Expansion capability	4GB RAM, 128GB of storage, micro SD card slot
Operating system	Microsoft® Windows® 10 Pro
Processor	Multi-Core Bay Trail Intel® processor

Standard Components and Accessories

The device comes with a frame, a handle, a wire stand, a battery charger, front and rear-facing cameras, a stylus, a USB flash drive, a variety of keyguards, built-in application help, built-in Wi-Fi® capabilities, a Bluetooth® phone interface, and IR capabilities and environmental controls.

Available accessories include a carry case, standard and deluxe carry straps, screen protectors, an external power pack, a QRM mounting plate, device mounting brackets, keyguards, TouchGuides, a replacement frame, an extra rugged Xtreme™ case, a NuEye® (eyegaze) unit, and a NuPoint® (headpointing) unit.


Temperature Conditions for Direct Contact


Conditions for Safe Contact – Time

Accessible Part	Contact Time Limit
Touchscreen	Less than 1 minute
Power button	Less than 1 minute
Volume button	Less than 1 minute

Conditions for Safe Contact – Temperature

Accessible Part	Maximum Temperature while Device is in use (ambient temperature 40°C or 104°F)
Touchscreen	54.3°C or 129.74°F
Power button	50.5°C or 122.9°F
Volume button	41.2°C or 106.16°F

 Touching the surface of the device with broken skin may aggravate a wound.

 Infants or high-risk groups should not touch the surface of the device if there is a chance of burning the skin.