



AAC App Sale FAQs

Save 50% during our AAC Awareness Month app sale - 15-28 October 2025!

Find answers to frequently asked questions about **TouchChat®**, **LAMP Words for Life®**, **Unity® AAC**, and **Dialogue® AAC** below.

App Sale Timing

What time does the app sale start?

The app sale launches on Wednesday, 15 October 2025. The App Store may not update for everyone at the same time depending on time zone and device settings. Plan to purchase your app before the Tuesday, 28 October end date.

I missed the sale. Can I still get the sale price? The app sale takes place

The app sale takes place Wednesday, 15 October to Tuesday, 28 October 2025 only. Unfortunately, the sale price is not available before or after these dates. The App Store may not update for everyone at the same time depending on time zone and device settings.

App Sale Cost and Purchasing

What is the sale price?

Each App's discounted rate will be listed on the Australian App Store during the sale dates (15-28 October):

Note: *The App Store charges GST. Contact Apple if you are requesting a tax-exempt purchase.*

How do I get the sale price?

Go to the App Store on your iOS device to make your app purchase at 50% off.

Can I purchase an app through Liberator?

No, apps can only be purchased through the App Store. They are not available for purchase on the Liberator website or by contacting Liberator directly.

Can I use NDIS funding to buy an app?

Please contact your NDIS plan manager or support coordinator to see if they offer reimbursement. Apps purchased separately from durable speech-generating device, are generally not fundable through NDIS core supports.

Do you offer a bundle for multiple apps?

There are no app bundles, but schools can use the volume discount through Apple School Manager during the sale. This means schools will receive an additional 50% off the sale price with a purchase of 20+ licences of the same app.

Are in-app purchases, like additional vocabularies, half off during the sale?

There are no discounts for in-app purchases, except within our three Discover apps. Within the TouchChat® Discover app, you'll receive 50% off an upgrade to TouchChat®. Within LAMP Words for Life® Discover and Unity® AAC Discover, you'll receive 50% off an upgrade to the full app versions.

Can I use a purchase order to buy apps?

Liberator cannot accept purchase orders for the app sale. All apps must be purchased through the App Store.

I need a quote before purchasing. How do I get that?

All quotes go through Apple to ensure the appropriate tax is applied. Contact Apple for a quote.

App Store

Is the sale price available in the App Store or only from your website?

Purchase your apps at half price through the App Store. Apps are not available for purchase on the Liberator website.

I found the app on the App Store, but it's not showing the sale price. What does that mean?

The App Store may not update for everyone at the same time depending on time zone and device settings. You may need to sign out and sign back in to the App Store or to Apple School Manager to refresh the information.

Apple School Manager

I can't find the app in Apple School Manager.

If you aren't finding the apps by searching by name, try searching by app ID number:

- LAMP Words for Life®: 551215116
- Unity® AAC: 6636497000
- TouchChat® with WordPower®: 412351574
- Dialogue® AAC: 1500578568

Apple took too long to get our funds loaded to our account. How can I still get the sale price?

The app sale takes place Wednesday, 15 October to Tuesday, 28 October 2025 only. The sale price is not available before or after these dates. Plan to purchase your app before the Tuesday, 28 October end date.

Can I get the sale price on volume purchases?

Yes! Schools can use the volume discount through Apple School Manager during the sale. This means you'll get 50% off the sale price with a purchase of 20+ licences of the same app.

App Sale Locations

Does this sale include other countries?

The app sale will be worldwide for TouchChat®, LAMP Words for Life®, Unity® AAC and Dialogue® AAC.

Do your apps work even when not connected to Wi-Fi or the internet?

You'll need to be connected to Wi-Fi or the internet to purchase and download. Once they are activated on your iOS device, most features will work without being connected to Wi-Fi or the internet.

Are these available on Android devices?

No, these AAC apps are currently for iOS devices only.

Can I share the app between my devices and/or between family members?

Apps are downloaded to one Apple ID account. Apps can be shared to iPhones, iPads, or Mac computers with the same Apple ID account. The app can also be shared within a family using Apple's Family Sharing feature.

I don't have an iOS device yet. How can I get the app at the sale price?

Apps can only be purchased through the App Store on an iPhone, iPad, iPod, or Mac computer.

Anyone with an Apple ID can gift an app to someone else by gifting it to the recipient's email address.

Another option is to connect with a friend who has an iOS device. Ask your friend to log out of their Apple ID so you can create a new Apple ID. Purchase your app with your new Apple ID and then sign out. When you obtain an iOS device, log in to the App Store with your previously created Apple ID and download your app.

Getting Support

Do you offer training on how to use the apps? Yes! Once you've purchased an app, our team provides ongoing support including training sessions and online resources to help you get the most from your communication tool.



Got questions?

Connect with our team for more resources, training and personalised support.
liberator.net.au/contact-us | (02) 9124 9945

